



**Overview and Scrutiny  
Committee**

**Tuesday, 6 September 2022**

**Subject: Scrutiny of Progress and Delivery Quarter 4 and Year End**

Report by: Assistant Director, Change Management and  
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Purpose / Summary: To consider the recommendations arising from  
the Council's policy committees with regards to  
quarter four Progress and Delivery, and year end  
report.

**RECOMMENDATION(S):**

That the Committee examine the responses given to the report by the Corporate Policy and Resources and the Prosperous Communities Committees and assure themselves that the appropriate level of challenge is being made by those committees to the information contained in the report.

## **1 Introduction**

- 1.1 Members of the Overview and Scrutiny Committee are required to scrutinise the challenge of the two policy committees to the content of the council's Progress and Delivery reports.
- 1.2 To assist this scrutiny, a summary of the relevant minutes are provided to the Committee, as well as the full Progress and Delivery report.
- 1.3 Minutes of the Prosperous Communities Committee, where the report was presented on 7 June 2022, are summarised at section two of this report.
- 1.4 Minutes of the Corporate Policy and Resources Committee, where the report was presented on 16 June 2022, are summarised at section three of this report.
- 1.5 The full Progress and Delivery report for quarter 4 of the financial year 2021-2022 is attached at Appendix 1.
- 1.6 The year end report is attached at Appendix 2.
- 1.6 Members are asked to examine the responses given to the report by these two policy committees and assure themselves that the appropriate level of challenge is being made to the information contained in the report.

## **2 Summary of Minutes – Prosperous Communities Committee 7 June 2022**

- 2.1 There were concerns raised that the figures provided appeared to demonstrate repeat and continued difficulties in the same areas of service provision, such as enforcement, homes and housing and leisure facilities. It was recognised that improvements to how data was reported and collated had been made for the 2022/23 measure sets, in order to more accurately reflect those areas where the Council could influence improvements, however comments were made by some Members that there needed to be a stronger review of those service areas that seemingly continuously underperformed. It was requested that Service Managers should attend meetings in order to present their plans for improvement to the Committee.
- 2.2 Vice-Chairman Councillor J. McNeill, speaking as Chairman of the Governance and Audit Committee, suggested there could be audit work undertaken to review the information provided to Members and whether there were any suggested improvements. He noted he would discuss this within the Governance and Audit setting.
- 2.3 There was further discussion regarding rates of fly-tipping and the Council's response to it, as well as the success of community litter picks

across the district. Members praised the Trinity Arts Centre and stated it to be an excellent home for the arts in West Lindsey.

### **3 Summary of Minutes – Corporate Policy and Resources Committee 16 June 2022**

- 3.1 On discussing the contents as presented, a Member of the Committee raised serious concerns that there appeared to be certain aspects of performance that had remained ‘in the red’ for several years, with no sign of improvement, It was questioned whether this was due to the service areas being out of the control of the Council or there being problems that could not be resolved. It was acknowledged that there were service areas with longer-term difficulties than others, however it was intended that, with a new system in place, there would be increased Officer time to dedicate to lower performing areas. Additionally, where the T24 programme had been implemented in service areas that were known to have poor performance, those services had been turned around in very short time spans. The intention was to roll the T24 programme out across other service areas to improve those long-standing ‘red areas’.
- 3.2 Further to an enquiry regarding bringing empty properties back into use, it was confirmed this would be clarified and shared with Members, likewise the income streams reported on for the Trinity Arts Centre would be clarified and shared with Members.
- 3.3 Members questioned the statistics regarding use of the leisure centres, with it being agreed that further detail could be included in the narrative of the report. Additionally, there was praise for the Communications Team and their work over the Jubilee Weekend, as well as recognition for the Planning and Regeneration Team for the excellent work and minimal number of appeals lost.

### **4 Conclusion**

- 4.1 The Committee are asked to examine the responses given to the report by the Corporate Policy and Resources and the Prosperous Communities Committees and assure themselves that the appropriate level of challenge is being made by those committees to the information contained in the report.